

Your ref:
Our ref: **RFI-2020-0257**

19 March 2020

Dear [REDACTED]

Request for information: RFI-2020-0257

Your request for information about domestic waste bin/sack collection services has now been considered. The information held by the Council relevant to your request is set out below:

1. Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership please name the partner councils?

No

2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

In house collection service

3. Which of the IT systems below do you use for the management of day to day municipal bin collections:

k. Other: MS Access and ESB (Meritec)

4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

N/A

5. Please provide contact information for the service manager responsible for waste collections.

Matt Adey

Matt.adey@nsdc.info

This request has been handled under the Freedom of Information Act 2000.

Where provided, the direct contact details of individual Council officers must not be used for the purposes of direct marketing.

If you have any further queries or concerns about the information provided please do not hesitate to contact us. If we do not hear from you within 40 days, starting the day after the date of this letter, we will consider the request closed.

If following our response to your query you are still dissatisfied you have the right to request an internal review. This will be conducted by a member of the Senior Leadership Team who has not been involved with the request or complaint until this point. Should you wish to proceed to this stage please advise us quoting the reference number at the top of this page.

Should you be dissatisfied with the outcome of any internal review to the Council you have a further right of appeal to the Information Commissioner's Office, details of which can be found on the Information Commissioner's website www.ico.org.uk/

More details of this complaints process are available to view on our website at the following link: www.newark-sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/

Yours sincerely

David Clarke



Information Governance Officer