

# HECA Report 2023 Questions & Answers

Introductory Questions		
Name of Local Authority: Newark & Sherwood District Council		
Type of Local Authority: District Council		
Name and contact details of official submitting the report: Helen Richmond (helen.richmond@nsdc.info)		
Job title of official submitting the report: Energy & Home Support Officer		
<h2>Headline and Overview</h2>		
1.	Does your Local Authority have a current strategy on carbon reduction and/or energy efficiency for domestic or non-domestic properties?	(Y/N)  N
2.	<p>If yes, please provide a link:</p> <p>The Council has a 10 year carbon management plan (currently under review) which is published on its website <a href="http://www.newark-sherwooddc.gov.uk/energy/homeenergyconservationact/">http://www.newark-sherwooddc.gov.uk/energy/homeenergyconservationact/</a></p> <p>The Climate Emergency strategy sets out a more detailed pathway to a sustainable future for Newark and Sherwood District Council. Our plans for carbon management are a key part of our environmental ambitions. Over the next 5 years, the Authority is prioritising LED lighting and Solar PV on the Council's Corporate and Leisure buildings.</p> <p>As part of our Asset Management Strategy for domestic properties owned by the Council, we are developing a more holistic approach to capital investment spend which utilises carbon neutral initiatives when upgrading properties in a cost-effective manner. In addition, we are developing a methodology for assessing the success/impact of renewable energy heating systems that are currently being fitted in our new build homes.</p> <p>The Council has a new build development program which is currently delivering 335 new council homes within the district over a 5 year period. The program has now started to explore non-traditional, greener heating solutions for its properties such as air source heating, solar panels linked to battery storage powering electric combi boilers linked to both under floor heating and properties with traditional wet radiators and roof mounted solar thermal systems. Our current trials are ahead of the 2025 date when developers should cease installing traditional gas boilers in new build properties.</p> <p>The new build development programme is also exploring the viability of modern methods of construction to further improve the insulation, energy</p>	

	<p>performance and the construction of properties the Council develops. This strategy is in line and driven by the Council's community plan to accelerate the delivery of safe and efficient homes for its tenants.</p> <p>Also, the Council is completing a full review of our HRA Business Plan that will set out how carbon reduction in our new and existing stock will be funded, alongside other priorities such as building and fire safety.</p>	
3.	<p>If no, are you planning to develop one and in what timeframe?</p> <ul style="list-style-type: none"> <li>• Yes, within 1 year</li> <li>• Yes, within 2 years</li> <li>• Yes, within 3 years+</li> <li>• No development plans ✓</li> </ul>	<p>(Y/N)</p> <p>N</p>
4.	<p>In the last 2 years, what has been the cost (or estimated cost) of your energy efficiency and/or carbon reduction initiatives, schemes and services? Please consider the total cost of running and administering the scheme(s). Please input 0 if no schemes or initiatives has been implemented.</p> <p>Warm Homes on Prescription (WHOP) service, Green Homes Grant: Local Authority Delivery Phase 2 SWC (HUG1 &amp; LAD3) = £1,523,338</p> <p>Council's annual contribution to Citizens Advice (debt and energy advice service costs £80K per annum so approx. £160K over 2 years).</p> <p>We will carry out a new stock condition survey for our Council-owned domestic premises and calculate the costs and develop plans to improve our current average band C rating to an individual property band C rating, or above.</p>	
5.	<p>Which, if any, of the following outcomes have been achieved through your energy efficiency and/or carbon initiatives, schemes and services? Please select all that apply. <i>Tick which ones apply</i></p>	
	<ul style="list-style-type: none"> <li>• Energy savings ✓</li> <li>• Carbon savings ✓</li> <li>• Job creation ✓</li> <li>• Alleviation of fuel poverty ✓</li> <li>• Improved health outcomes ✓</li> </ul>	
<p><b>Consumer Advice and Information</b></p>		

6.	Do you provide or promote any advisory services to consumers on how to save energy?	Yes
7	If yes, please select ( <i>tick</i> ) all that apply;	
<ul style="list-style-type: none"> <li>• Local Authority website ✓</li> <li>• Local advisory service ✓</li> <li>• ‘Find ways to save energy in your home’ (formerly Simple Energy Advice) gov.uk website ✓</li> <li>• ‘Find ways to save energy in your home’ gov.uk phonenumber ✓</li> <li>• Leaflets ✓</li> <li>• Social media ✓</li> <li>• Local energy hubs ✓</li> <li>• Other- please specify: Promote partner-delivered offers (Nottingham Energy Partnership, Citizens Advice Newark &amp; Sherwood, National Energy Action)</li> </ul>		
<b>Local Retrofit Supply Chain</b>		
8	Have you conducted any assessment or analysis to understand the existing capacity in your local supply chain to support the decarbonisation of buildings by 2050?	No
9.	If you answered yes to question 8, please summarise any specific bottlenecks (or provide a link if this information has been published). (or enter ‘N/A’ if appropriate)  N/A	
10.	Which, if any, of the following actions are you taking to upskill and/or grow your local retrofit installer supply chain? Please select all that apply <i>Tick which ones apply</i>	
<ul style="list-style-type: none"> <li>• Supporting training provision at local training providers</li> <li>• Supporting FE colleges to improve facilities or train trainers or otherwise enable better delivery of retrofit training.</li> <li>• Providing installer networking opportunities or other business support for growing companies.</li> <li>• Careers advice or similar involving local businesses doing schools outreach to encourage young people into the sector.</li> <li>• None of the above ✓</li> <li>• Other (please state)</li> </ul>		

11.	Do you provide advice for your residents and small businesses about how to pick an installer business or how to avoid being mis-sold inappropriate improvements?	No
12.	Has there been any Trading Standards activity against energy efficiency or home retrofit businesses in your area due to mis-selling or otherwise poorly advising consumers about retrofit measures?	
<ul style="list-style-type: none"> <li>• Yes – there has been action taken on a regular basis</li> <li>• Yes – but rarely</li> <li>• No – resourcing constraints have curtailed potential activity</li> <li>• No – we are not aware of any issues ✓</li> </ul>		
13.	If you received funding under Local Authority Delivery, Home Upgrade Grant or Social Housing Decarbonisation Fund, did availability of PAS 2030:2019 or MCS certified and TrustMark registered supply chain affect your ability to deliver?	No
14.	If you answered yes to question 13 please can you tell us, which parts of the supply chain were particularly affected (please select all that apply)?	N/A
15.	If you answered yes to question 13 please can you tell us, what actions did you take to overcome those barriers (please select all that apply)?	N/A
<h2>Social Housing Decarbonisation</h2>		
16.	Did you apply to the Social Housing Decarbonisation Fund (SHDF) Wave 2.1?	Yes
<ul style="list-style-type: none"> <li>• Yes, and successful in securing funding ✓</li> <li>• Yes, and not successful in securing funding</li> <li>• No</li> <li>• Don't know</li> </ul>		
17.	Which, if any, of the following motivated you to apply for SHDF Wave 2.1? Please select all that apply.	
<ul style="list-style-type: none"> <li>• Financial support for retrofit ✓</li> <li>• Technical support for retrofit</li> <li>• Tenant needs ✓</li> <li>• Expectations of future energy performance regulations</li> <li>• Other – please tell us your motivation(s) for applying</li> </ul>		
18.	Which, if any, of the following barriers prevented you from applying to SHDF Wave 2.1?	N/A
19.	Have you carried out/planned to carry out any retrofit work in absence of SHDF funding?	

	<ul style="list-style-type: none"> <li>• Yes ✓</li> <li>• No</li> <li>• Don't know</li> </ul>
20.	<p>If yes, how is this funded/how would this be funded?</p> <ul style="list-style-type: none"> <li>• Internal funding ✓</li> <li>• Funding from other Government schemes ✓</li> <li>• Other</li> <li>• Don't know</li> </ul>
21.	<p>. If no, what is/are the main reason(s) for not planning to carry out any retrofit work? Please select all that apply.</p> <p>N/A</p>
22.	<p>How many of your social housing partners are you aware applied for the SHDF?</p> <p>3</p>

## Domestic Private Rented Sector (PRS) Minimum Energy Efficiency Standards (MEES) Regulations

23.	Do you enforce the PRS MEES Regulations in domestic tenancies?	<b>Yes</b>
24.	Do you use the PRS MEES Exemption Register?	<b>Yes</b>
25.	Are you aware of the PRS MEES draft toolkit for supporting local authorities?	<b>Yes, but I haven't used it</b>
26.	<p>In the past 2 years, how many domestic private rented properties have you engaged with in respect to enforcement of the PRS MEES Regulations?</p> <ul style="list-style-type: none"> <li>• Please enter the amount /estimated amount.</li> </ul>	<b>We do not record this type of engagement</b>
27.	<p>In the past 2 years, how many domestic private rented properties have you found to be non-compliant?</p> <ul style="list-style-type: none"> <li>• Please enter the amount /estimated amount.</li> </ul>	<b>0</b>
28.	<p>In the last 2 years, how many non-compliant properties have been improved to EPC Band E after you have engaged with them?</p> <ul style="list-style-type: none"> <li>• Please enter the amount /estimated amount.</li> </ul>	<b>0</b>
29.	<p>How many compliance notices have you issued in the past 2 years for non-compliance of the PRS MEES Regulations?</p> <ul style="list-style-type: none"> <li>• Please enter the amount /estimated amount.</li> </ul>	<b>0</b>

**Green Home Finance**

30.	What programmes, if any, do you have to promote domestic energy efficiency improvements for those who are able to pay? Please provide links to any relevant online materials	
<p>We promote Nottingham Energy Partnership's new, government funded Home Energy Advice Team (H.E.A.T) Hub which provides practical advice and guidance to residents across Nottinghamshire and Derbyshire, with the aim of improving the energy efficiency of properties that are hard to heat. Residents who are off the gas grid, living in conservation areas and have low EPCs can book a free Home Energy Plan worth £600. The plan provides a step-by-step guide uniquely tailored to the characteristics of their property and works towards installing greener technologies, reducing energy bills, and cutting carbon emissions. Homeowners can also benefit from HEAT Hub's expertise and support through various services such as planning guidance and practical energy workshops. For more information please see: <a href="http://nottenergy.com">Home Energy Advice Team — Nottingham Energy Partnership (nottenergy.com)</a></p>		
31.	<p>Do you take any steps to raise awareness of the availability of private financing options (such as green mortgages) to fund retrofit works?</p> <ul style="list-style-type: none"> <li>• Yes</li> <li>• No, but we have plans to do this in the future</li> <li>• No ✓</li> </ul>	
32.	<p>Do you refer homeowners interested in energy efficiency to retail lenders offering green finance products?</p> <ul style="list-style-type: none"> <li>• Yes</li> <li>• No, but we have plans to do this in the future</li> <li>• No ✓</li> </ul>	
<h2>Fuel Poverty</h2>		
33.	<p>Does your Local Authority have a Fuel Poverty Strategy?</p> <ul style="list-style-type: none"> <li>• (Yes/No)</li> </ul>	No
34.	<p>How do you identify fuel poor households? Please select all that apply and provide additional information if possible.</p> <ul style="list-style-type: none"> <li>• Used local data sets on energy efficiency/housing ✓</li> <li>• Used local data sets on household income ✓</li> <li>• Campaigns to encourage potential households to reach out ✓</li> <li>• Other ✓</li> </ul> <p>Work in collaboration with Nottingham Energy Partnership and other stakeholders to develop and deliver targeted campaigns promoting energy saving measures/grants and delivering practical advice on how to reduce fuel bills/maximise incomes etc.</p>	

35.	<p>What actions are you taking to reduce fuel poverty in your area? Please select all that apply and provide additional information if possible.</p> <ul style="list-style-type: none"> <li>• Delivery of government wide schemes such as the Home Upgrade Grant or Social Housing Decarbonisation Fund. ✓</li> <li>• Actions to increase financial support to low income or vulnerable households. ✓</li> <li>• Other</li> <li>• [option to provide additional information]</li> </ul>
36.	<p>Does fuel poverty interlink with your local authority's overall Carbon Reduction Strategy?</p> <ul style="list-style-type: none"> <li>• (Yes/No)</li> <li>• If yes, please can you explain how it does this?</li> <li>• If no, is this something you might consider doing or are there barriers to doing this? ✓ Yes</li> </ul>

## Local Authority Delivery

37.	<p>If your local authority did not apply for funding from the Local Authority Delivery scheme, please indicate which barrier(s) prevented you from applying.</p>	N/A (we did apply)
38.	<p>Does your local authority have access to good quality housing data for on-gas properties?</p>	<p>Yes/No No</p>
39.	<p>If no, please specify what is lacking?</p> <p>Lack of data is a major issue.</p>	

## Home Upgrade Grant

40.	<p>If your local authority did not apply for funding from the Home Upgrade Grant, please indicate which barrier(s) prevented you from applying.</p> <ul style="list-style-type: none"> <li>• lack of capacity</li> <li>• lack of capability</li> <li>• lack of awareness</li> <li>• other (please specify): We chose to re-assign our HUG funding allocation to Nottinghamshire County Council to deliver a programme in the Newark &amp; Sherwood District Council area as we did not have the capacity/resources to manage the scheme in-house. (Other neighbouring authorities have followed suit which has resulted in a small consortium programme, managed by Nottinghamshire County Council.)</li> </ul>	
41.	<p>Does your local authority have access to good quality housing data for off-gas properties?</p>	<p>Yes/No No</p>
42.	<p>If no, please specify what is lacking.</p>	

	We only have 1 post inhouse to manage home energy initiatives in the private sector and would need revenue funding to increase this capacity to manage the more administrative intensive schemes now coming from Government.	
<b>The Energy Company Obligation (ECO)</b>		
<b>43</b>	Did your local authority have a published Statement of Intent (Sol) for ECO flexibility eligibility under ECO3, during 2022?	Yes/No Yes
<b>44.- 49.</b>	<p>Please answer the following questions to help us to understand LA Flex delivery in more detail during the course of 2022:</p> <p>Q44. How many declarations were issued for low-income vulnerable households during ECO3?</p> <p>Q45. How many declarations were issued for Fuel Poor households under ECO3?</p> <p>Q46. How many declarations were issued for in-fill under ECO3?</p> <p>Q47. What was the highest income cap published in your Sol?</p> <p>Q48. If you have used an income over £30k gross, what reason did you give?</p> <p>Q49. Did you charge for declarations to be signed?</p> <p>Q50.If so, please state how much and how you decided on this figure</p>	<p>0</p> <p>0</p> <p>0</p> <p>N/A</p> <p>N/A</p> <p>N/A</p> <p>N/A</p>
<b>51.</b>	ECO4 commenced in July 2022, has your local authority published a Statement of Intent (Sol) for ECO flexibility eligibility under ECO4?	Yes/No No
<b>52.</b>	<p>If 'No' are there any specific barriers preventing you, from publishing and participating in the scheme?</p> <p>Lack of in-house resources/capacity to manage ECO LA Flex</p>	
<b>53a.</b>	Do you directly engage with energy suppliers either for ECO Flex (or other domestic energy efficiency schemes?	Yes/No Yes
<b>54b.</b>	If yes, please provide the name of the scheme and indicate whether this is an LA, Supplier, DESNZ or other organisational run scheme (please specify)	



We worked directly with energy supplier, E-ON, to deliver the LAD2 scheme

<b>55.</b>	<p>Which route(s) do you envisage submitting referrals through under ECO4 Flex? Select all that apply.</p> <ul style="list-style-type: none"> <li>• All four routes available</li> <li>• Route 1</li> <li>• Route 2</li> <li>• Route 3</li> <li>• Route 4</li> </ul> <p>None</p>
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## Smart Metering

The following questions refer to smart metering advice. Please provide any additional details where possible.

<b>56a.</b>	Do you provide smart metering advice when implementing energy efficiency improvements (including through grant schemes such as the Energy Company Obligation and the Home Upgrade Grant) in residential accommodation?	Yes
<b>57b.</b>	If no, please explain why not, and what plans will be put in place to implement this. N/A	
<b>58a.</b>	Do you encourage landlords to promote smart meter uptake, e.g., landlord licencing schemes.	No
<b>59b.</b>	If no, please explain why not, and what plans will be put in place to implement this.	
We do not have a licencing scheme for the district and have no plans at this stage to do so.		
<b>60a.</b>	Do you arrange for smart meters to be installed by energy suppliers in vacant social housing premises?	No
<b>61b.</b>	<p>If no, please explain why not, and what plans will be put in place to implement this ?</p> <p>We have been unable to arrange an agreement with a supplier that could guarantee a quick turnaround for meter installation at relatively short notice to prevent significant void loss.</p>	